



## **SERVICE PROVISION**

### **Berridge Road 29**

Forest Fields, Nottingham, NG7 6LX

Nottingham City Council

Applies to: All flats  
No. of properties: 2

Other Information:

Berridge\_Road\_29\_NG76LX

## **Berridge Road 29**

Forest Fields, Nottingham, NG7 6LX

### **Scheme Manager**

Scheme Managers will report any faults/Health & Safety issues they notice, however NCHA encourage tenants to report directly to NCHA Property Services any faults within their own property or communal area.

The Scheme Manager will ensure that Fire Safety Checks are completed.

The Scheme Manager Hours are charged over a 52 week period. Due to annual leave sickness cover, training attendance and meetings you may not receive 52 visits.

NCHA will provide cover for long term absence to ensure Health and Safety checks are completed and to cover the cleaning of the building.

### **Fire Safety Systems and Emergency Lighting**

Fire safety systems and emergency lighting will be tested weekly or fortnightly by Scheme Managers and serviced twice a year by NCHA Property Services or their appointed contractor.

Smoke Venting systems will be serviced twice a year by NCHA Property Services or their appointed contractor.

### **Futher & Additional Information**

Please treat contractors with due courtesy.

If you have any questions about service provision, please contact this office on 0800 0138 555 or [Communalservices@ncha.org.uk](mailto:Communalservices@ncha.org.uk) and we will be happy to help.